Citizen's Charter Handbook Template

Type of Service:External

8. Receiving and Processing of Requests for:

a) Meetings

- b) Interviews
- c) Event participations
- d) Tie-ups and Partnerships

Office or Division:	Sentro ng Wikang Filipino			
Classification:	Complex			
Type of Transaction:	Government to Government, Government to Citizen, Government to Business			
Who may avail:	All			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
Letter of request signed by the requesting party.		To be secured by the requesting party.		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit letter of request with complete attachments to swf.updiliman@u p.edu.ph	1. Received letter of request with complete attachments via email/online. 2. Acknow-ledge receipt of email, if found in order, process the request. 3. Track and record letter of request.	None	1 Day	Administrative Assistant V Office of Sentro ng Wikang Filipino
2. Wait for Office of Sentro ng Wikang Filipino's action/decision.	4. Evaluate request for action. (approval/disapproval)	None	5 Days	<i>Director</i> Office of Sentro ng Wikang Filipino
	5. Release decision/ relay action via email/online.	None	1 Day	Administrative Assistant V Office of Sentro ng Wikang Filipino

TOTAL:

None

7 Days

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