Type of Service: External

3. Processing of Requests for Translation

Office or Division:	Sentro ng Wikang Filipino			
Classification:	Highly Technical			
Type of Transaction:	Government to Government, Government to Citizen, Government to Business			
	T OF REQUIREMENTS WHERE TO SECURE			
 Letter of request signed by the requesting party. Document to be translated in MS Word format. 		To be secured by the requesting party.		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSIN G TIME	PERSON RESPONSIBLE
 Submit letter of request complete with attachments to swf.updiliman@ up.edu.ph 	 1.Received letter of request with complete attachments. 2. Sending of acknowledgment email by the assigned staff of SWF, listing the files received. Accomplish the translation service form. 3.Track and record letter of request. 	None	1 Day	University Extension Specialist II Office of Sentro ng Wikang Filipino
2. Wait for Office of Sentro ng Wikang Filipino's action/ decision.	4. Evaluate request for action. (approval/disapproval)	None	1 Day	University Extension Specialist II and Director Office of Sentro ng Wikang Filipino
	5.Translation process	None	25-30 days	<i>University Extension</i> <i>Specialist II and</i> <i>Director</i> Office of Sentro ng Wikang Filipino
	6. Translated document to be released to the requesting party via email/online.	Please see attached 3.1 Translation Fees	1 Day	<i>University Extension</i> <i>Specialist II</i> Office of Sentro ng Wikang Filipino
	TOTAL:	As agreed upon	28-33 Days	